Cohos Evamy - Toronto Studio
Building Scorecard - 11/22/2009

Center for the Built Environment
University of California, Berkeley

Satisfaction in Core Survey Categories
- General Satisfaction Building (90%)
- Thermal Comfort (72%)
- Office Layout (73%)
- Office Furnishings (82%)
- Lighting (84%)
- Acoustic Quality (55%)
- Air Quality (81%)
- Cleanliness and Maintenance (55%)
1.2 **Category Mean vs. Benchmark**

Performance of Cohos Evamy - Toronto Studio in core survey categories

**Acoustic Quality**
- 70% Percentile
- 0.36 Mean Response
- 55% Satisfied

**Air Quality**
- 91% Percentile
- 1.56 Mean Response
- 81% Satisfied

**Cleanliness and Maintenance**
- 93% Percentile
- 2.18 Mean Response
- 95% Satisfied

**Lighting**
- 84% Percentile
- 1.69 Mean Response
- 84% Satisfied
Performance of Cohos Evamy - Toronto Studio in core survey categories

**Office Furnishings**
- 83% Percentile
- 82% Satisfied
- Mean Response: 1.59

**Office Layout**
- 74% Percentile
- 73% Satisfied
- Mean Response: 1.41

**Thermal Comfort**
- 91% Percentile
- 72% Satisfied
- Mean Response: 0.88

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Performance of Cohos Evamy - Toronto Studio in additional survey categories

General Satisfaction - Building
83% Percentile
Mean Response: 1.81
Satisfied: 90%

General Satisfaction - Workspace
87% Percentile
Mean Response: 1.77
Satisfied: 97%
2.1 **Acoustic Quality**

How satisfied are you with the noise level in your workspace?

![Noise Level Satisfaction](chart1)

Overall, does the acoustic quality in your workspace enhance or interfere with your ability to get your job done?

![Acoustic Quality](chart2)

How satisfied are you with the sound privacy in your workspace (ability to have conversations without your neighbors overhearing and vice versa)?

![Sound Privacy Satisfaction](chart3)

N=32
You have said you are dissatisfied with the acoustics in your workspace. Which of the following contribute to this problem? (check all that apply)
2.2 Air Quality

How satisfied are you with the air quality in your workspace (i.e. stuffy/stale air, cleanliness, odors)?

Air is stuffy/stale

Due to the limited number of responses to this question, its chart is not displayed

Air smells bad (odors)

Due to the limited number of responses to this question, its chart is not displayed

Overall, does the air quality in your workspace enhance or interfere with your ability to get your job done?

Air is not clean

Due to the limited number of responses to this question, its chart is not displayed
2.3 **Cleanliness and Maintenance**

How satisfied are you with general cleanliness of the overall building?

How satisfied are you with cleaning service provided for your workspace?

How satisfied are you with general maintenance of the building?

Does the cleanliness and maintenance of this building enhance or interfere with your ability to get your job done?

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2.4 Lighting

How satisfied are you with the amount of light in your workspace?

How satisfied are you with the visual comfort of the lighting (e.g., glare, reflections, contrast)?

Overall, does the lighting quality enhance or interfere with your ability to get your job done?
Which of the following controls do you have over the lighting in your workspace? (check all that apply)

- Light switch: 15%
- Light dimmer: 0%
- Window blinds or shades: 44%
- Desk task light: 75%
- None of the above: 5%
- Other: 3%

N=32

You have said that you are dissatisfied with the lighting in your workspace. Which of the following contribute to your dissatisfaction? (check all that apply)

- Too dark: 90%
- Too bright: 0%
- Not enough daylight: 40%
- Too much daylight: 0%
- Not enough electric lighting: 60%
- Too much electric lighting: 20%
- Electric lighting is too flicker: 0%
- Electric lighting is an undesirable color: 20%
- Not task lighting: 0%
- Reflections in the computer screen: 0%
- Shadows on the workspace: 0%
- Other: 0%

N=5
2.5 **Office Furnishings**

How satisfied are you with the comfort of your office furnishings (chair, desk, computer, equipment, etc.)?

![Comfort satisfaction bar chart](chart1)

How satisfied are you with your ability to adjust your furniture to meet your needs?

![Adjustability satisfaction bar chart](chart2)

How satisfied are you with the colors and textures of flooring, furniture and surface finishes?

![Color satisfaction bar chart](chart3)

Do your office furnishings enhance or interfere with your ability to get your job done?

![Enhancement satisfaction bar chart](chart4)

N=32

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2.6 Office Layout

How satisfied are you with the amount of space available for individual work and storage?

How satisfied are you with the level of visual privacy?

How satisfied are you with ease of interaction with co-workers?

Overall, does the office layout enhance or interfere with your ability to get your job done?

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You have said that you are dissatisfied with the amount of space available for individual work and storage. Which of the following contribute to your dissatisfaction? (check all that apply)

- Amount of work surface area
- Total area of work station
- Available filing and storage space
- Available space for personal items
- Space for meeting with other people
- Other

N=5

You have said that you are dissatisfied with the level of visual privacy. Which of the following contribute to your dissatisfaction? (check all that apply)

- High density-too little space separating people
- Partitions or walls are too low or transparent
- People can easily see in through exterior windows
- Too many people walking in my work area
- Other

N=7

Due to the limited number of responses to this question, its chart is not displayed.
2.7 Thermal Comfort

How satisfied are you with the temperature in your workspace?

Overall, does your thermal comfort in your workspace enhance or interfere with your ability to get your job done?

N=32
Which of the following do you personally adjust or control in your workspace? (check all that apply)

- Window blinds or shades [34%]
- Operable window [0%]
- Thermostat [19%]
- Portable heater [0%]
- Permanent heater [0%]
- Room air conditioning unit [0%]
- Portable fan [4%]
- Ceiling fan [0%]
- Adjustable air vent in wall or ceiling [0%]
- Adjustable floor air vent (diffuser) [0%]
- Door to behavior space [9%]
- Door to exterior space [3%]
- None of the above [47%]
- Other [0%]

N=32

In cool/cold weather, the temperature in my workspace is: (check all that apply)

- Often too hot [0%]
- Often too cold [62%]

N=8

In warm/hot weather, the temperature in my workspace is: (check all that apply)

- Often too hot [75%]
- Often too cold [25%]

N=8

When is this most often a problem? (check all that apply)

- Morning (before 11am) [0%]
- Midday (11am - 2pm) [12%]
- Afternoon (3pm - 6pm) [50%]
- Evening (after 6pm) [25%]
- Weekend, holidays [0%]
- Monday mornings [12%]
- No particular time [25%]
- Other [0%]

N=8
How would you best describe the source of this discomfort? (check all that apply)

- Humidity too high (damp) - 0%
- Humidity too low (dry) - 0%
- Air movement too high - 12%
- Air movement too low - 12%
- Incoming sun - 12%
- Refold surrounding surfaces (floor, ceiling, walls or windows) - 0%
- Heat from office equipment - 0%
- Drafts from windows - 0%
- Drafts from vents - 50%
- My area is hotter/louder than other areas - 50%
- Thermostat is insufficiently adjustable - 25%
- Thermostat is adjusted by other people - 25%
- Heating/cooling system does not respond quickly enough to the thermostat - 25%
- Climbing policy is not flexible - 0%

N=0
2.8 Building Features

Considering energy use, how efficiently is this building performing in your opinion?

Teaming areas within studio

Meeting rooms

Washroom facilities

N=32

N=32

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Kitchen facilities

How well informed do you feel about using the above mentioned features in this building?

N=32

N=31

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Which style of workstation do you prefer?

- Fixed furniture (old style): 19%
- Reconfigurable furniture (new style): 81%

N=31
2.9 General Building Satisfaction

How satisfied are you with the building overall?

![Bar chart showing satisfaction levels]

N=31
2.10 **General Comments**

All things considered, how satisfied are you with your personal workspace?

Please estimate how your productivity is increased or decreased by the environmental conditions in this building (e.g. thermal, lighting, acoustics, cleanliness):

![Satisfaction Chart](chart1)

N=31

![Productivity Change Chart](chart2)

N=31
2.11 **Personal Workspace Description**

Which of the following best describes your personal workspace?

- Enclosed office, private: 9%
- Enclosed office, shared with other people: 9%
- Cubicles with high partitions (about five or more feet high): 3%
- Cubicles with low partitions (lower than five feet high): 13%
- Workspace in open office with no partitions (just desks): 81%
- Other: 3%

N=31
2.12 Personal Workspace Location

In which zone of the building is your workspace located?

- Reception and meeting room: 3%
- South West Studio: 15%
- South Central Studio: 9%
- South East Studio: 18%
- East Central Studio: 15%
- North East Corner Studio: 33%

N=33

Are you near an exterior wall (within 15 feet)?

- No: 28%
- Yes: 72%

N=32

To which direction do the windows closest to your workspace face?

- North: 18%
- East: 30%
- South: 31%
- West: 3%
- No windows: 6%
- Don't know: 6%

N=33

Are you near a window (within 15 feet)?

- No: 16%
- Yes: 84%

N=32
2.13 Please rate this survey

How would you rate the length of the survey?

- Too long: 16%
- Neutral: 12%
- Appropriate length: 72%

Mean: 1.41

N=32

How would you rate the survey questions’ effectiveness in assessing your satisfaction with your workspace?

- Not at all effective: 6%
- Neutral: 3%
- Very effective: 91%

Mean: 1.88

N=32
3.1 **Background**

How many years have you worked in this building?

- Less than 1 year: 47%
- 1-2 years: 41%
- 3-6 years: 12%
- More than 6 years: 0%

N=32

How long have you been working at your present workspace?

- Less than 3 months: 28%
- 3-6 months: 31%
- 7-12 months: 28%
- More than 1 year: 12%

N=32

In a typical week, how many hours do you spend in your workspace?

- 10 or less: 0%
- 11-30: 3%
- More than 30: 91%

N=32

What is your age?

- 30 or under: 44%
- 31-50: 41%
- Over 50: 16%

N=32

What is your gender?

- Female: 34%
- Male: 66%

N=32

How would you describe the work you do? (check all that apply)

- Administrative support: 9%
- Technical: 44%
- Professional: 50%
- Managerial/Supervisory: 34%
- Other: 0%

N=32