UCSF - Ray and Dagmar Dolby Regeneration Medicine Building
Occupant Survey Report
Survey Dates: 2/21/2012 through 3/6/2012

Center for the Built Environment
University of California, Berkeley

Satisfaction in Core Survey Categories

- General Satisfaction Building (85%)
- Thermal Comfort (77%)
- Acoustic Quality (60%)
- Office Layout (69%)
- Air Quality (100%)
- Office Furnishings (92%)
- Cleanliness and Maintenance (70%)
- Lighting (86%)
1.1 How to Use This Report

This report contains a lot of detail about this building. You can use this report in different ways depending on the level of detail you need. The first section, the executive summary, is a high-level overview of the building’s performance. It contains basic metrics by category. Read this section if you need a general understanding of the building’s performance or its relationship to other buildings. This section answers ‘how.’ How is the building performing from the occupants’ perspective.

Section two contains information at the question level. Here you can get specific information about the drivers behind the building’s score in a particular category. You can also find information about occupant responses to a particular question. This section answers ‘what.’ What is contributing to this level of perceived performance?

Section three contains information from and about the occupants. This is where you look for demographic information and information about how occupants use the building. You can also find comments from occupants in this section. This section answers ‘who.’ Who is using the building?

One of the most powerful uses of this report is diagnostic. The survey report gives you information about what’s going right (or not so right) in your building. With this information you can make informed decisions about how to improve your buildings performance.
1.2 Building Scorecard
Performance of UCSF - Ray and Dagmar Dolby Regeneration Medicine Building in core survey categories

**Acoustic Quality**
- 68% Percentile
- 0.31 Mean Response
- 50% Satisfied

**Air Quality**
- 97% Percentile
- 2.08 Mean Response
- 100% Satisfied

**Cleanliness and Maintenance**
- 38% Percentile
- 0.92 Mean Response
- 70% Satisfied

**Lighting**
- 90% Percentile
- 1.88 Mean Response
- 88% Satisfied
Performance of UCSF - Ray and Dagmar Dolby Regeneration Medicine Building in core survey categories

**Office Furnishings**
- 90% Percentile
- 1.85 Mean Response
- 92% Satisfied

**Office Layout**
- 74% Percentile
- 1.44 Mean Response
- 69% Satisfied

**Thermal Comfort**
- 94% Percentile
- 1.08 Mean Response
- 77% Satisfied
Performance of UCSF - Ray and Dagmar Dolby Regeneration Medicine Building in additional survey categories

**General Satisfaction - Building**
- 84% Percentile
- 85% Satisfied

**General Satisfaction - Workspace**
- 88% Percentile
- 92% Satisfied

**Lab Furnishings**
- 93% Percentile
- 82% Satisfied

**Lab Layout**
- 96% Percentile
- 80% Satisfied
Performance of UCSF - Ray and Dagmar Dolby Regeneration Medicine Building in additional survey categories

Lab
Workspace
Definition
50%
Percentile

1.38
Mean Response
63%
Satisfied
2.1 **Acoustic Quality**

How satisfied are you with the noise level in your workspace?

Overall, does the acoustic quality in your workspace enhance or interfere with your ability to get your job done?

How satisfied are you with the sound privacy in your workspace (ability to have conversations without your neighbors overhearing and vice versa)?

**N=13**
2.2 Air Quality

How satisfied are you with the air quality in your workspace (i.e. stuffy/stale air, cleanliness, odors)?

Overall, does the air quality in your workspace enhance or interfere with your ability to get your job done?
### 2.3 Cleanliness and Maintenance

**How satisfied are you with general cleanliness of the overall building?**

- Mean 1.08
- **Very Dissatisfied**: 31%
- **Neutral**: 0%
- **Very Satisfied**: 69%

**N=13**

**How satisfied are you with cleaning service provided for your workspace?**

- Mean 0.75
- **Very Dissatisfied**: 33%
- **Neutral**: 0%
- **Very Satisfied**: 67%

**N=12**

**How satisfied are you with general maintenance of the building?**

- Mean 0.92
- **Very Dissatisfied**: 25%
- **Neutral**: 0%
- **Very Satisfied**: 75%

**N=12**

**Does the cleanliness and maintenance of this building enhance or interfere with your ability to get your job done?**

- Mean 1
- **Interferes**: 31%
- **Neutral**: 0%
- **Enhances**: 69%

**N=13**
2.4 Lighting

How satisfied are you with the amount of light in your workspace?

How satisfied are you with the visual comfort of the lighting (e.g., glare, reflections, contrast)?

Overall, does the lighting quality enhance or interfere with your ability to get your job done?
Which of the following controls do you have over the lighting in your workspace? (check all that apply)

- Light switch: 92%
- Light dimmer: 15%
- Window blinds or shades: 54%
- Desk task light: 38%
- None of the above: 0%
- Other: 0%

N=13
2.5 **Office Furnishings**

How satisfied are you with the comfort of your office furnishings (chair, desk, computer, equipment, etc.)?

![Comfort Satisfaction Chart]

*N=13*

How satisfied are you with your ability to adjust your furniture to meet your needs?

![Adjustability Satisfaction Chart]

*N=13*

How satisfied are you with the colors and textures of flooring, furniture and surface finishes?

![Colors and Textures Satisfaction Chart]

*N=13*

Do your office furnishings enhance or interfere with your ability to get your job done?

![Enhancement Satisfaction Chart]

*N=13*
2.6 **Office Layout**

How satisfied are you with the amount of space available for individual work and storage?

![Graph showing satisfaction levels.]

N=13

How satisfied are you with ease of interaction with co-workers?

![Graph showing satisfaction levels.]

N=13

How satisfied are you with the level of visual privacy?

![Graph showing satisfaction levels.]

N=13

Overall, does the office layout enhance or interfere with your ability to get your job done?

![Graph showing satisfaction levels.]

N=13
2.7 Thermal Comfort

How satisfied are you with the temperature in your workspace?

Overall, does your thermal comfort in your workspace enhance or interfere with your ability to get your job done?

N=13
Which of the following do you personally adjust or control in your workspace? (check all that apply)

- Window blinds or shades: 50%
- Thermostat: 62%
- Portable heater: 8%
- Portable fan: 0%
- Adjustable air vent: 0%
- Operable window: 0%
- None of the above: 23%
- Other: 0%

N=13
2.8 Building Features

Considering energy use, how efficiently is this building performing in your opinion?

Occupancy sensors for lighting

Low-flow sinks

Private meeting rooms/ Board rooms

N=12

N=8

N=13
Green roofs

How well informed do you feel about using the above mentioned features in this building?

N=12

N=13
2.9 **Equipment Vibration**

Does vibration in the building contribute to error in your work?

- **No**: 67%
- **Yes**: 33%

*N=6, % responses*
2.10 General Comments

All things considered, how satisfied are you with your personal workspace?

![Bar chart showing satisfaction levels with personal workspace.](image1)

- Mean 1.85
- N=13

How satisfied are you with the building overall?

![Bar chart showing satisfaction levels with building overall.](image2)

- Mean 1.85
- N=13

Please estimate how your productivity is increased or decreased by the environmental conditions in this building (e.g. thermal, lighting, acoustics, cleanliness):

![Bar chart showing productivity changes.](image3)

- Mean 1.23
- N=13
2.11 **Lab Furnishings**

How satisfied are you with the comfort of the desk in your assigned desk area?

![Comfort of Desk](image)

N=6

How satisfied are you with the suitability of lab furnishings in the shared bench area?

![Suitability of Lab Furnishings](image)

N=5

How satisfied are you with the suitability of lab furnishings (e.g., desk, bench, chair and/or stool) in your assigned bench area?

![Suitability in Bench Area](image)

N=6

How satisfied are you with the adjustability of lab furnishings in the lab overall?

![Adjustability of Furnishings](image)

N=7
How satisfied are you with the colors and textures of flooring, furniture and surface finishes?

Do your lab furnishings enhance or interfere with your ability to get your job done?

How satisfied are you with the durability of flooring, furniture and surface finishes?
Does the amount of space available for individual work and storage enhance or interfere with your ability to get your job done?

How satisfied are you with the flexibility of the lab layout?

How easy is it to get around the lab to access what you need?

How conveniently located are the support rooms you need?
How easy is it to share the lab space with others?

N=7
2.13 **Lab Workspace Definition**

How satisfied are you with this arrangement?

![Bar chart showing satisfaction levels: 12% Very Dissatisfied, 25% Neutral, 62% Very Satisfied. Mean satisfaction is 1.38. N=8.](image)
Which of the following best describes your assigned lab workspace in this building?

- Separate lab and office: 38%
- Lab with desk and bench: 60%
- Lab with desk only: 12%
- Lab with bench only: 0%
- Lab with other configuration: 0%
2.14 Personal Workspace Description

Do you spend more than 10 hours a week in one or more laboratories?

- Yes: 53%
- No: 47%

N=15

Do you spend more than 10 hours a week in an office (non-laboratory) space in the building?

- Yes: 92%
- No: 8%

N=13

Which of the following best describes your personal workspace?

- Enclosed office, private: 92%
- Enclosed office, shared with other people: 0%
- Cubicles with low partitions (lower than five feet high): 0%
- Workspace in open office with no partitions (just desks): 8%
- Other: 0%

N=12
2.15 **Personal Workspace Location**

**On which floor is your workspace located?**

- 1st floor: 40%
- 2nd floor: 60%

**N=15**

**To which direction do the windows closest to your workspace face?**

- North: Support Spaces: 15%
- East: PI Offices: 73%
- South: Open Labs / Conference Rooms: 7%
- West: Admin Staff: 7%
- No windows: 0%
- Don't know: 0%

**N=15**

**In which area of the building is your workspace located?**

- North: Support Spaces: 0%
- East: PI Offices: 73%
- South: Open Labs / Conference Rooms: 20%
- West: Admin Staff: 7%
- Core: 0%
- Don't know: 0%

**N=15**

**Are you near an exterior wall (within 15 feet)?**

- No: 33%
- Yes: 67%

**N=15**

**Are you near a window (within 15 feet)?**

- No: 7%
- Yes: 93%

**N=15**
2.16 **Support Spaces**

A microscope room: Importance

A microscope room: Performance

An imaging room: Importance

N=5
Glass washing facilities: Importance

Break room/interaction space: Performance

Conference room: Importance
Break room/interaction space: Importance

N=6

Mean 2.67
2.17 Your Lab

Electricity outlets

Data ports

N=5

Very Dissatisfied Neutral Very Satisfied
3.1 Background

What organization do you work for?

Pod A 20%
Pod B 27%
Pod C 7%
Pod D 47%

N=15

How long have you been working at your present workspace?

Less than 3 months 9%
4-6 months 9%
7-12 months 7%
More than 1 year 93%

N=15

How would you describe the work you do?

Administrative support 15%
Technical/Professional 15%
Managerial/Supervisory 40%
Other 47%

N=15

How many years have you worked in the organization?

Less than 1 year 7%
1-2 years 33%
2-3 years 7%
3-5 years 13%
More than 5 years 40%

N=15

In a typical week, how many hours do you spend in your workspace?

16 or less 13%
11-30 0%
More than 30 88%

N=15

What is your age?

30 or under 0%
31-50 73%
Over 60 27%

N=15

What is your gender?

Female 27%
Male 73%

N=15