UC Davis - Student Community Center

Survey dates: 8/29/2014 — 11/12/2014 (inclusive)
Response rate: 100% (30 letters distributed, 30 valid responses)

Average Scale Scores by Category

- General Satisfaction-Building: 2.52
- General Satisfaction-Workspace: 2.5
- Office Layout: 2.24
- Office Furnishings: 1.83
- Thermal Comfort: 1
- Air Quality: 2.03
- Lighting: 1.8
- Acoustic Quality: 0.71
- Cleanliness and Maintenance: 2.5

N=30
1.1 How many years have you worked in this building?

- Less than 1 year: 33%
- 1-2 years: 60%
- 3-5 years: 7%
- More than 5 years: 0%

N=30

1.2 How long have you been working at your present workspace?

- Less than 3 months: 27%
- 4-6 months: 3%
- 7-12 months: 10%
- More than 1 year: 60%

N=30

1.3 In a typical week, how many hours do you spend in your workspace?

- 10 or less: 23%
- 11-30: 23%
- More than 39: 53%

N=30
1.4 How would you describe the work you do?

- Administrative support: 33%
- Technical: 0%
- Professional: 17%
- Managerial/Supervisory: 23%
- Other: 27%

N=30

1.5 What is your age?

- 30 or under: 50%
- 31-50: 43%
- Over 50: 7%

N=30
2.1 On which floor is your workspace located?

- 1st floor: 37%
- 2nd floor: 62%

N=30

2.2 In which area of the building is your workspace located?

- North: 27%
- East: 17%
- South: 3%
- West: 17%
- Core: 7%
- Don’t know: 30%

N=30

2.3 To which direction do the windows closest to your workspace face?

- North: facing Shields: 27%
- East: facing California: 17%
- South: facing Hutchison: 23%
- West: facing Walker Hall: 13%
- Ilo windows: 17%
- Don’t know: 3%

N=30
2.4 Are you near an exterior wall (within 15 feet)?

Yes - 70%  
No - 30%

N=30  % responses

Are you near a window (within 15 feet)?

Yes - 83%  
No - 17%

N=30  % responses
3.1 Which of the following best describes your personal workspace?

- Enclosed office, private: 57%
- Enclosed office, shared with other people: 23%
- Cubicles with high partitions (about five or more feet high): 0%
- Cubicles with low partitions (lower than five feet high): 3%
- Workspace in open office with no partitions (just desks): 17%
- Other: 0%

N=30
4.1 How satisfied are you with the amount of space available for individual work and storage?

4.2 How satisfied are you with the level of visual privacy?
4.3 How satisfied are you with ease of interaction with co-workers?

4.4 Overall, does the office layout enhance or interfere with your ability to get your job done?
8.1 How satisfied are you with the comfort of your office furnishings (chair, desk, computer, equipment, etc.)?

8.2 How satisfied are you with your ability to adjust your furniture to meet your needs?
8.3 How satisfied are you with the colors and textures of flooring, furniture and surface finishes?

8.4 Do your office furnishings enhance or interfere with your ability to get your job done?
9.1 Which of the following do you personally adjust or control in your workspace? (check all that apply)

- Window blinds or shades: 73%
- Operable window: 33%
- Thermostat: 10%
- Portable heater: 10%
- Permanent heater: 0%
- Room air-conditioning unit: 10%
- Portable fan: 10%
- Ceiling fan: 0%
- Adjustable air vent in wall or ceiling: 0%
- Adjustable floor air vent (diffuser): 0%
- Door to interior space: 60%
- Door to exterior space: 17%
- None of the above: 7%
- Other: 0%

N=30

9.2 How satisfied are you with the temperature in your workspace?

- Dissatisfied: 23%
- Neutral: 13%
- Satisfied: 63%

N=30
9.3 Overall, does your thermal comfort in your workspace enhance or interfere with your ability to get your job done?

![Bar chart showing thermal comfort responses]

- Interferes: 27%
- Neutral: 13%
- Enhances: 60%

N=30
You have said that you are dissatisfied with the temperature in your workspace. Which of the following contribute to your dissatisfaction?

10.1 In warm/hot weather, the temperature in my workspace is: (check all that apply)

- Often too hot: 14%
- Often too cold: 86%

N=7

10.2 In warm/hot weather... (check all that apply)

- My hands are too cold: 86%
- My feet are too cold: 29%
- Other: 14%

N=7

10.3 In cool/cold weather, the temperature in my workspace is: (check all that apply)

- Often too hot: 0%
- Often too cold: 86%

N=7
10.5 When is this most often a problem? (check all that apply)

- Morning (before 11am): 57%
- Mid-day (11am - 2pm): 14%
- Afternoon (2pm - 5pm): 29%
- Evening (after 5pm): 0%
- Weekends/holidays: 0%
- Monday mornings: 0%
- No particular time: 43%
- Other: 0%

N=7
10.6 How would you best describe the source of this discomfort? (check all that apply)

- Humidity too high (damp): 0%
- Humidity too low (dry): 0%
- Air movement too high: 14%
- Air movement too low: 0%
- Incoming sun: 0%
- Hot/cold floor surfaces: 14%
- Hot/cold ceiling surfaces: 14%
- Hot/cold wall surfaces: 14%
- Hot/cold window surfaces: 14%
- Heat from office equipment: 0%
- Drafts from windows: 14%
- Drafts from vents: 14%
- Drafts falling from the ceiling: 29%
- My area is hotter than other areas: 0%
- My area is colder than other areas: 57%
- Thermostat is inaccessible: 71%
- Thermostat is adjusted by other people: 29%
- Heating/cooling system does not respond quickly enough to the thermostat: 29%
- Clothing policy is not flexible: 0%
- Other: 0%

N=7
11.1 How satisfied are you with the air quality in your workspace (i.e. stuffy/stale air, cleanliness, odors)?

![Bar chart showing satisfaction levels with air quality.]

<table>
<thead>
<tr>
<th>Satisfaction Level</th>
<th>% Respondents</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dissatisfied</td>
<td>3%</td>
</tr>
<tr>
<td>Neutral</td>
<td>7%</td>
</tr>
<tr>
<td>Satisfied</td>
<td>90%</td>
</tr>
</tbody>
</table>

N=30

11.2 Overall, does the air quality in your workspace enhance or interfere with your ability to get your job done?

![Bar chart showing enhancement levels with air quality.]

<table>
<thead>
<tr>
<th>Enhancement Level</th>
<th>% Respondents</th>
</tr>
</thead>
<tbody>
<tr>
<td>Interferes</td>
<td>3%</td>
</tr>
<tr>
<td>Neutral</td>
<td>13%</td>
</tr>
<tr>
<td>Enhances</td>
<td>83%</td>
</tr>
</tbody>
</table>

N=30
13.1 Which of the following controls do you have over the lighting in your workspace? (check all that apply)

- **Light switch**: 9
- **Light dimmer**: 17%
- **Window blinds or shades**: 70%
- **Desk (task) light**: 37%
- **None of the above**: 0%
- **Other**: 7%

N=30

13.2 How satisfied are you with the amount of light in your workspace?

- **Dissatisfied**: 13%
- **Neutral**: 3%
- **Satisfied**: 83%

Mean 1.97

N=30
13.3 How satisfied are you with the visual comfort of the lighting (e.g., glare, reflections, contrast)?

13.4 Overall, does the lighting quality enhance or interfere with your ability to get your job done?
Percentages based on the number of those respondents who, because of their response to an earlier question, saw this page.

14.1 You have said that you are dissatisfied with the lighting in your workspace. Which of the following contribute to your dissatisfaction? (check all that apply)

- **Too dark** - 33%
- **Too bright** - 17%
- **Not enough daylight** - 17%
- **Too much daylight** - 0%
- **Not enough electric lighting** - 17%
- **Too much electric lighting** - 17%
- **Electric lighting flickers** - 0%
- **Electric lighting is an undesirable color** - 17%
- **No task lighting** - 0%
- **Reflections in the computer screen** - 33%
- **Shadows on the workspace** - 17%
- **Other** - 0%

N=6
15.1 How satisfied are you with the noise level in your workspace?

15.2 How satisfied are you with the sound privacy in your workspace (ability to have conversations without your neighbors overhearing and vice versa)?
15.3 Overall, does the acoustic quality in your workspace enhance or interfere with your ability to get your job done?
Percentages based on the number of those respondents who, because of their response to an earlier question, saw this page.

16.1 You have said you are dissatisfied with the acoustics in your workspace. Which of the following contribute to this problem? (check all that apply)

- People talking on the phone: 51%
- People talking in neighboring areas: 92%
- People overhearing my private conversations: 67%
- Office equipment noise: 0%
- Office lighting noise: 0%
- Telephones ringing: 17%
- Mechanical (heating, cooling and ventilation systems) noise: 0%
- Excessive echoing of voices or other sounds: 50%
- Outdoor traffic noise: 17%
- Other outdoor noise: 8%
- Other: 0%

N=12
17.1 How satisfied are you with general cleanliness of the overall building?

![Graph showing cleanliness satisfaction](image)

N=30

17.2 How satisfied are you with cleaning service provided for your workspace?

![Graph showing service satisfaction](image)

N=30
17.3 How satisfied are you with general maintenance of the building?

17.4 Does the cleanliness and maintenance of this building enhance or interfere with your ability to get your job done?
19.1 Considering energy use, how efficiently is this building performing in your opinion?

For each of the building features listed below, please indicate how satisfied you are with the effectiveness of that feature:

19.2 Occupancy sensors for lighting
19.3 Low flow toilets

- Mean: 1.64
- N=28
- N/A=2

19.4 Private meeting rooms

- Mean: 2.46
- N=26
- N/A=4

19.5 Operable windows

- Mean: 2.57
- N=23
- N/A=7
19.6 How well informed do you feel about using the above mentioned features in this building?

N=29
20.1 All things considered, how satisfied are you with your personal workspace?

20.2 Please estimate how your productivity is increased or decreased by the environmental conditions in this building (e.g. thermal, lighting, acoustics, cleanliness):
20.3 How satisfied are you with the building overall?

![Survey Graph]

- **Dissatisfied**: 0%
- **Neutral**: 0%
- **Satisfied**: 100%

Mean: 2.62

* N=29